



**Thursday**

**08 July 2021**

**10.00 AM – 1.00 PM**

## **WEBINAR: Travel Claims Involving Emergency Medical Evacuation & Repatriation**

**\*COMPLIMENTARY**

### **PARTICIPANTS**

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market e.g. Claims personnel, Underwriters, Risk Surveyors, Head of Operation & Products and Special Investigation Unit/ Fraud. It will also be informative for Marketeers, Legal and Compliance Department.

### **OBJECTIVES**

Upon completion of this Webinar you will be able to:-

- Describe the types of Medical Transfers.
- Enumerate Methods of Medical Transfers.
- Analyse the choice of Methods of Patient Transfer.
- Improve your current knowledge on Medical Transfer Medicine.
- Control & sustain the drive to continue to operatively understand Medical Transfer.



## REGISTRATION

The Registration Form is attached herewith.

Kindly complete and email to:

- <[neethya.kalyani@my.gt.com](mailto:neethya.kalyani@my.gt.com)>
- <[nancy.malar@my.gt.com](mailto:nancy.malar@my.gt.com)>

**Please submit the completed registration Form by Wednesday, 30 June 2021.**

## SPEAKER'S PROFILE

### DR ALAN TAN

Dr Alan currently Regional Head of Medical responsible to oversee the Medical Team of Asia Assistance across the region.

15 years' experience in Corporate Healthcare, Medical Health Care Insurance, Public & Community Health, Occupational Health & Safety, Remote Medicine, Health Safety Environment, Site Health Reviews, Medical Auditing, Medical Evacuation, Telemedicine and Divine Medicine.

Academically Dr Alan have a background of Masters in Community Health Science, sub-specialty in Occupational Health and Environment Engineering. His field of research is in Remote Medicine and Telemedicine.

Dr Alan is a strong advocator of Health & Wellness, having worked with large Malaysian corporate companies in establishing Health & Wellness programmes.

**We look forward to your early registration.**

<b>SPEAKER</b>	<b>TOPIC OUTLINES</b>
<p><b>Dr Alan Tan</b></p> <p><b>Asia Assistance Network (AAN)</b></p>	<p><b>1. Introduction</b></p> <ul style="list-style-type: none"> <li>➤ Travel claims</li> <li>➤ Medical Transfer</li> <li>➤ Evacuation &amp; Repatriation</li> </ul> <p><b>2. Transfer Procedures</b></p> <ul style="list-style-type: none"> <li>➤ Claims process</li> <li>➤ Fitness to Fly</li> <li>➤ Logistics</li> <li>➤ Quotes</li> <li>➤ Claims approval</li> <li>➤ Medical team</li> <li>➤ POA</li> </ul> <p><b>3. Case Study</b></p> <ul style="list-style-type: none"> <li>➤ Air Ambulance</li> <li>➤ Isolation Pod</li> <li>➤ Commercial Stretcher</li> <li>➤ Commercial Seated</li> </ul> <p><b>4. Summary</b></p> <ul style="list-style-type: none"> <li>➤ Sustaining the Business</li> </ul>