



**Friday**

**11 June 2021**

**10.00 AM – 1.00  
PM**

## **WEBINAR: How COVID-19 has Impacted the Insurance Industry and the General Public!**

**\*COMPLIMENTARY**

### **PARTICIPANTS**

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market e.g. Claims personnel, Underwriters, Risk Surveyors, Head of Operation & Products and Special Investigation Unit/ Fraud. It will also be informative for Marketeers, Legal and Compliance Department.

### **OBJECTIVES**

- This webinar intends to provide the Insurers and member of the public an insight of some of the major changes that have taken place in the fight against Covid 19.
- This webinar explores how the Government has attempted to deal with the pandemic and how the Courts, the Insurance industry and the relevant service providers have responded to the challenge.
- The webinar also explores the important implication of each citizen under the Emergency Declaration and the numerous gazette's issued under the COVID-19 Act.



## TOPIC OUTLINES

Please refer to *Appendix A*.

## REGISTRATION

The Registration Form is attached herewith.

Kindly complete and email to:

- [<neethya.kalyani@my.gt.com>](mailto:neethya.kalyani@my.gt.com)
- [<nancy.malar@my.gt.com>](mailto:nancy.malar@my.gt.com)

**Please submit the completed registration form by Monday, 31 May 2021.**

## SPEAKER'S PROFILE

### **MR SHANTA MOHAN BALASUBRAMANIAM**

Mr Shanta Mohan had practised as a Senior Partner at Messrs. V.P. Nathan & Partners, before founding Chambers of Shanta Mohan and has 32 years of experience in Legal Practice, primarily in the field of Civil and Commercial Litigation, specialising in Insurance and Construction Contracts, Tort as well as in Arbitration, Adjudication and Mediation.

In the course of his practise, he has acted for the Motor Insurance Bureau of West Malaysia, numerous local and International insurers has been entrusted by them, to handle multi-million ringgit claims and managed to liquidate these claims to the insurer's satisfaction and benefit. He has detected fraudulent claims and managed to have these claims dismisses or withdrawn and has received mementos and letters of commendation from the insurers for his professionalism and dedication.

Apart from his extensive litigation experience, he has an active advisory practice wherein his opinion has been sought and accepted by local and International Insurers on the construction and interpretation of inter alia, Life, Motor Vehicle, Fire, Financial, Liability and Property Insurance Policies.

**We look forward to your early registration.**

Speaker	Topic Outlines
<p><b>By Mr Shanta Mohan Balasubramaniam</b></p> <p><b>CHAMBERS OF SHANTA MOHAN</b></p>	<p><b>Impact of COVID-19 on Insurers</b></p> <ul style="list-style-type: none"> <li>➤ Introduction and the worldwide impact COVID-19 globally.</li> <li>➤ Introduction to the Temporary Measures for Reducing The Impact Of Coronavirus Disease 2019 Act.</li> <li>➤ Important changes to the Rules of Court Amendment 2020 and the paradigm shift in conduct of trial in Malaysia.</li> <li>➤ The resulting Impact on Claim Management.</li> <li>➤ Challenges on Fraud Detection in COVID-19 era.</li> <li>➤ Q&amp;A</li> </ul> <p><b>Impact of COVID-19 on member of the public</b></p> <ul style="list-style-type: none"> <li>➤ Impact of Emergency Ordinance on you and me.</li> <li>➤ Gazettes issued under the COVID-19 Act &amp; consequences of the breaches therein.</li> <li>➤ To Vaccination or not? Vaccination Passports.</li> <li>➤ Question &amp; Answer</li> </ul>