



Wednesday
23 August 2023
9.00AM – 5.00PM

WORKSHOP ON:

- **The Rise of the "Autobots"! – Impacts of Current Court Awards**
- **Fraud Investigation from the Commercial Crime Perspective**

Venue : Sheraton Imperial Hotel, Kuala Lumpur

PARTICIPANTS

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market e.g. Claims personnel, Special Investigation Unit, Legal & Compliance dept, Risk Surveyors and Underwriters. It will also be informative for Head of Operation, Products and Marketeers.

OBJECTIVES

- ❖ To create awareness on insurance fraud detection, investigation and deterrence
- ❖ To share knowledge and experience on the current fraud trend and modus operandi in Malaysia.
- ❖ To discuss challenges faced in combatting fraud and brainstorm on the best strategy / practices to overcome it.

REGISTRATION

The Registration Form is attached herewith.

Kindly complete and email to:

- <neethya.kalyani@my.gt.com>
- <nancy.malar@my.gt.com>

Please submit the completed registration Form by Wednesday, 09 August 2023.
(The registration will be confirmed upon receiving the full payment.)

We look forward to your early registration.

TOPIC OUTLINES

Speaker	Topic Outlines
<p>MR SHANTA MOHAN Founder</p> <p>CHAMBERS OF SHANTA MOHAN</p>	<ul style="list-style-type: none"> ➤ The rise of the "Autobots" - Multi-Million Ringgit Prosthesis and Orthosis awards! ➤ The use of Crash Reconstruction Reports in proving Liability. ➤ Claim Management Tips from the perspective of Counsels. ➤ Case Studies.
<p>Superitendant Tuan Lim Chee Khoon Head of Insurance Investigation Unit Commercial Crime Investigation Department</p> <p>POLIS DIRAJA MALAYSIA, BUKIT AMAN</p> <p>Encik Rizal Abbas Director of Operations</p> <p>ALFA RIZQI ADJUSTERS SDN BHD</p>	<ul style="list-style-type: none"> ➤ Analysis of Fraud Claims in Malaysia. ➤ The role of Royal Malaysian Police Particularly the Commercial Crime Investigation Department in managing and combating fraud. ➤ Challengers faced by the industry in fighting fraud. ➤ Brainstorming session on the best policy/strategies to overcome the challengers faced by the industry. ➤ Question and Answer Session.

SPEAKER'S PROFILE

<p>MR SHANTA MOHAN Founder</p> <p>CHAMBERS OF SHANTA MOHAN</p>	<p>Mr Shanta Mohan had practised as a Senior Partner at Messrs. V.P. Nathan & Partners, before founding Chambers of Shanta Mohan. He has 35 years of experience in Legal Practice, primarily in the field of Civil and Commercial Litigation, specialising in Insurance and Construction Contracts, Tort as well as in Arbitration, Adjudication and Mediation.</p> <p>Apart from his extensive litigation experience, he has an active advisory practice wherein his opinion has been sought and accepted by local and International Insurers on the construction and interpretation of inter alia, Life, Motor Vehicle, Fire, Financial, Liability and Property Insurance Policies.</p>
<p>Superitendant Tuan Lim Chee Khoon Head of Insurance Investigation Unit Commercial Crime Investigation Department</p> <p>POLIS DIRAJA MALAYSIA, BUKIT AMAN</p>	<p>Superitendant Tuan Lim is currently the Head of Insurance Investigation Unit based at Commercial Crime Investigation Department, Bukit Aman.</p> <p>Serving the Malaysian Royal Police Force for 30 years, experienced in investigation and operation especially Crime and Narcotic. Reported to present posting on 12/9/2023.</p>
<p>Encik Rizal Abbas Director of Operations</p> <p>ALFA RIZQI ADJUSTERS SDN BHD</p>	<p>Encik Rizal is currently the Director of Operations of Alfa Rizqi Adjusters.</p> <p>In terms of industrial experience, he has over 25 years of exposure in fraud management, claims, training and investigation. His career in investigation starts in 1996 when he was involved in non-motor and marine investigation. Along the way, he develops his skills and knowledge as senior investigator and claims manager before he was promoted as Senior Manager in charge of Am General Insurance Bodily Injury Investigation Section.</p>