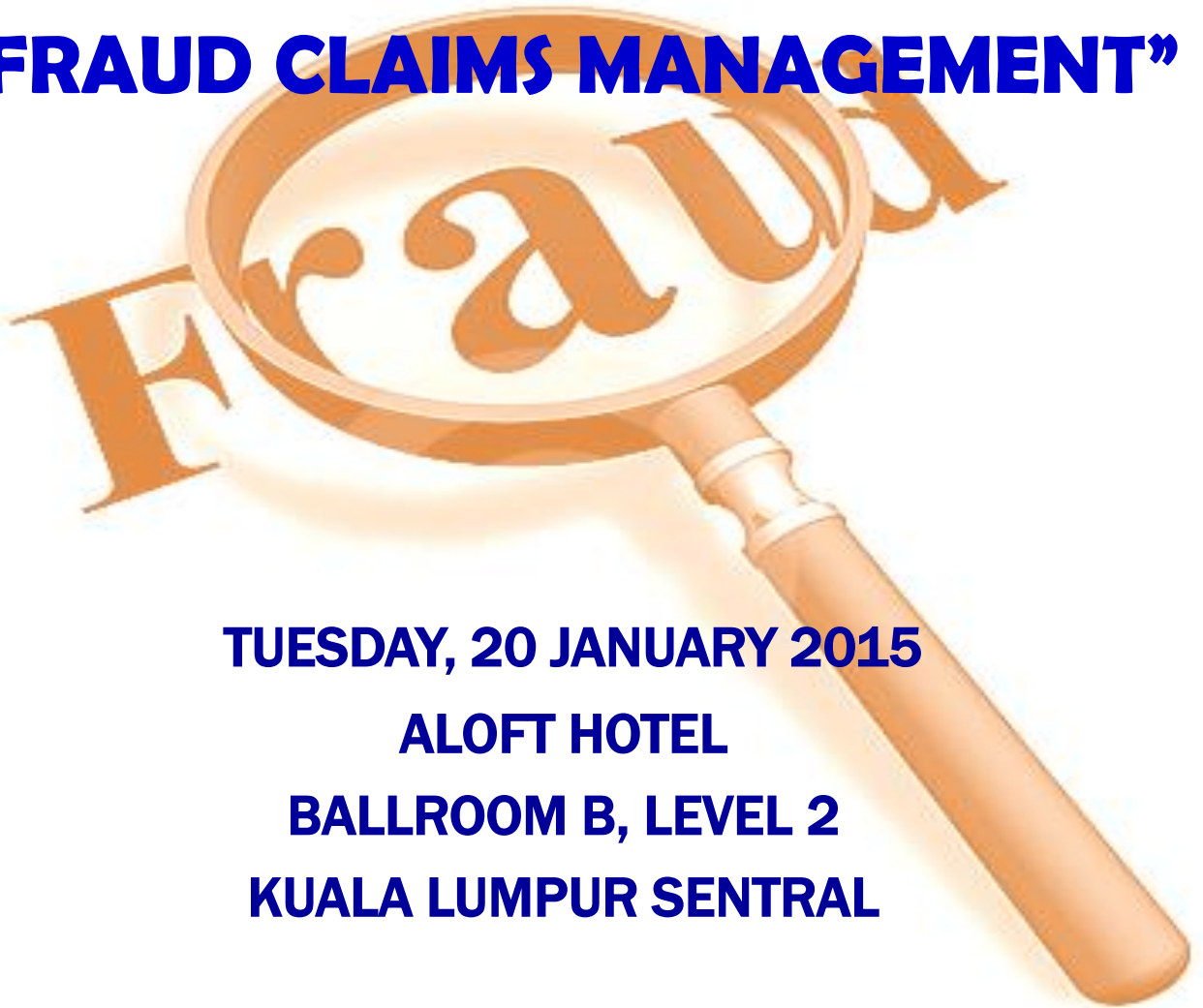


**2<sup>ND</sup> ANNUAL BEST PRACTICES  
2015 CONFERENCE**

**“FRAUD CLAIMS MANAGEMENT”**



**TUESDAY, 20 JANUARY 2015**

**ALOFT HOTEL**

**BALLROOM B, LEVEL 2**

**KUALA LUMPUR SENTRAL**

## 2<sup>ND</sup> ANNUAL BEST PRACTICES 2015 CONFERENCE

8.30 am	REGISTRATION	
8.45 am	Welcome Address by Mr Siow Chon Siong, Organizing Chairman	
9.00 am	“Medical Claims Fraud Perspective” by Mr Moses Hee, MiCare Sdn Bhd	
10.15 am	MORNING BREAK	
10.30 am	1 <sup>st</sup> session	“Marine” by Ms Mary Yee, Berjaya Sampo Insurance Bhd
11.30 am	2 <sup>nd</sup> session	“Third Party Bodily Injury” by En Rizal Abbas, AmGeneral Insurance (M) Bhd
<b>Moderator - Dato’ Haji Syed Moheeb Syed Kamarulzaman</b> CEO, Malaysian Insurance Institute		
12.30 pm	LUNCH & NETWORKING	
1.30 pm	3 <sup>rd</sup> session	“Fraud Detection & Burglary Claims” by Mr Teoh Boon Leong, RHB Insurance Bhd
2.00 pm		“PA Claims” by En Mohd Azrizal Kasim, RHB Insurance Bhd
2.30 pm	4 <sup>th</sup> session	“Life Claims Experience” by Pn Azllynah Bakar, AmMetLife Insurance Bhd
<b>Moderator - Dato’ Haji Syed Moheeb Syed Kamarulzaman</b> CEO, Malaysian Insurance Institute		
3.30 pm	AFTERNOON BREAK	
4.00 pm	5 <sup>th</sup> session	“OD & Theft” by Mr John Prasad, Uni.Asia General Insurance Bhd
5.00 pm	CONCLUSION	
<b>Moderator - Dato’ Haji Syed Moheeb Syed Kamarulzaman</b> CEO, Malaysian Insurance Institute		
5.15 pm	THE END	