

Dear Sir / Madam,

SEMINAR ON :

1. **THEFT INVESTIGATION BY MR GOH SOON CHENG**
2. **FRAUD DETECTION BY EN RIZAL ABBAS**

We are pleased to inform that we will be organizing one day Seminar on the abovementioned topics as below:

DATE & TIME

Thursday, 08 September 2016:  9.00 am – 5.00 pm

VENUE

Westin Hotel, Kuala Lumpur

**PARTICIPANTS**

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market e.g. Claims personnel, Underwriters, Risk Surveyors, Loss Adjusters, Insurance Brokers etc. It will also be informative for marketers, regulatory bodies, Legal and Compliance Department.

*....2/-*

-2-

**SPEAKER’S PROFILE**

**MR GOH SOON CHENG**

He is the Managing Director of the licensed private investigation firm, ACE CONFIDENTIAL SDN BHD which he established in 2011.Prior to this, he was a police inspector assigned as Investigation Officer in the Kuala Lumpur Traffic Police Station. Later he joined Kurnia Insurans (M) Bhd in the fraud investigation unit for 11 years. He then served in the banking industry as an Investigation Manager with Affin Bank Bhd.

With his vast experience in the field of investigation and wide circle of contacts in the police force, he had successfully solved numerous fraudulent insurance claims.

**EN RIZAL ABBAS**

Rizal Abbas has over 20 years of industrial experience since 1995 with exposure in various fields including manufacturing, marine & non motor investigation, motor claims fraud investigation (Bodily injury, ODI & theft), claims management, task force and branch claims operations. He received his early education from the Royal Military College before he pursued a Bachelor’s Degree (Hons) in Economic Planning & Development from University Kebangsaan Malaysia (UKM) and Master’s Degree in Management from the International Islamic University Malaysia (UIAM).

At present, Rizal is a Senior Manager in charge of AmGeneral Insurance in Bodily Injury In-House Investigation Unit. He believes that combatting fraud can only be done successfully if we work collectively as a team therefore he strongly advocate “Knowledge Management” in fraud claims investigation & management. His areas of specialization include fraud detection, investigation and prevention besides being actively involved in training and coaching.

-3-

**WORKSHOP CONTENT**

|  |  |
| --- | --- |
| **SPEAKER** | **TOPIC** |
| **MR GOH SOON CHENG**ACE CONFIDENTIAL SDN BHD | * Definition of Theft
* Red flags on suspicious Theft claim
* Situations when Theft claim is not payable
* What is Criminal Breach of Trust (CBT) and Cheating
* Q&A session
* Case study
 |
| **EN RIZAL ABBAS**AMGENERAL INSURANCE BHD | * Definition of fraud
* Types of fraud claims
* Why fraud claims are still at large
* How to overcome the problem
* Brainstorming Session
* How we can make a collective difference
* Case Study 1-3
 |

**OBJECTIVE OF THE SESSION**

This seminar will enable our Participants to create awareness about prudent claims management and to impart knowledge about fraud detection. It also serves to share knowledge on current fraud practices through case study and discussion (brainstorming).

-4-

**PARTICIPANT FEE**

**NICS Members**: RM600.00 per participant

**NON – Members**: RM800.00 per participant

**Complimentary Seat Entitlement:**

|  |  |  |
| --- | --- | --- |
| **Members** | Local  | Every 3 participants registered - 1 complimentary seat  |
| Regional | Every 1 participant registered  - 1 complimentary seat |
| **Non-Members** | Every 5 participants registered - 1 complimentary seat |

**REGISTRATION**

The Registration Form is attached herewith.

Kindly complete and email to <*neethya.kalyani@my.gt.com*> / *<**nancy.malar@my.gt.com**>*

***(The registration will be confirmed upon receiving the full payment)***

**CLOSING DATE**

Please submit the completed registration form and the full payment by **Monday, 29 August 2016.**

**FURTHER INFORMATION**

If you require any further information or clarification, please do not hesitate to contact Ms Thya or Ms Nancy at 03-2692 4022 or email at *<**neethya.kalyani@my.gt.com**> / <**nancy.malar@my.gt.com**>.*

**We look forward to your early registration.**

Thank you.