



19 June 2018

Dear Sir / Madam,

**SEMINAR ON:
INSURANCE FRAUD IN PA & LIFE CLAIMS BY MALAYAN ADJUSTMENT COMPANY**

We are pleased to inform that we will be organizing one day Seminar on the above mentioned topics as below:

DATE & TIME

Thursday, 12 July 2018: 9.00 am – 5.00 pm

VENUE

Westin Hotel, Kuala Lumpur

PARTICIPANTS

This session should attract Managers, Senior Executives and Executives from the Claims and Underwriting departments of Personal Accident, Medical and Health portfolios and the like in both Life and General companies in the Conventional insurance and Takaful fraternity.

OBJECTIVE

The objective of this presentation is to detect, examine and ascertain how fraudulent claims are engineered. How to detect fraud claims? What are the indicators/red flags?

The presentation will also focus and determine the authenticity of the alleged claim/s and what is the modus operandi. Introduce the important elements of Insurance and focus as to how these principles affect the claim

SPEAKER'S PROFILE

MR JAMES HO

BA (Hons) Law Barrister (Lincoln's Inn)

James started his career as a police officer in year 1968. He had with him many years of experience investigating numerous criminal. He opted for early retirement and joined Hong Leong Assurance Bhd Claims Department as Legal Officer.

James has vast experience in handling fraudulent insurance claims involving Fire, PA and Maritime policies.

In view of this vast experience and networking, James joined Malayan Adjustment Company who will be assisting Motor Liability and Non-Motor department in the investigations involving special cases.

PN ROHANA YUSOFF @ MARIA

Rohana Yusoff fondly referred to as Maria was educated in Singapore after which she joined one of the leading Insurers. She was a Assistant Vice-President heading the PA & Health Section in the Claims Department.

Her forte lies in Bancassurance, Fast-Track and PA claims. She also has vast experience in handling Critical Illness claims.

Maria joined Malayan Adjustment Company in 2015 as a Manager to ensure smooth and effective operation of the Accident & Health Unit.

MR LEONOS ALEXANDER

BA (Econs), Dip Ins. Admin, AIPD

Leonos is an Associate of the Institute of Personal Development (UK) and is a professional trainer. He had worked in an insurance company for 18 years where he rose to the position of heading the Non-Motor Claims Department of the General Division & Branches.

Leonos changed his career to loss adjusting in 2000 by joining an international loss adjusting firm. His expertise lies in handling Third Party Bodily Injury (TPBI), Personal Accident (PA), Medical, Liability, Medical Malpractice and Workmen's Compensation claims. Leonos has personally handled a wide range of TPBI, Medical and PA claims which are of a dubious nature. He has also handled PA claims overseas.

Leonos is now the General Manager of Accident & Health Unit in Malayan Adjustment Company and is responsible for the company's overall marketing.

WORKSHOP CONTENT

SPEAKER	OUTLINE
<p style="text-align: center;">MR JAMES HO</p> <p style="text-align: center;">PN ROHANA YUSOFF @ MARIA</p> <p style="text-align: center;">MR LEONOS ALEXANDER</p> <p style="text-align: center;">MALAYAN ADJUSTMENT COMPANY SDN BHD</p>	<ul style="list-style-type: none"> ➤ Importance of the Proposal Form; ➤ Concealment, Misrepresentation and Non-Disclosure; ➤ Proximate Cause, Remote Cause and Causation; ➤ Pre-existing Condition; ➤ Issues on Travel PA claims; ➤ Underwriting Considerations; ➤ Examination of Section 8 of the Financial Services Act. ➤ Case Studies; <ul style="list-style-type: none"> ○ Suicide cases ○ Eye Injury Claims ○ Travel PA cases

PARTICIPANT FEE

NICS Members: RM600.00 per participant

NON – Members: RM800.00 per participant

Complimentary Seat Entitlement:

Members	Local	Every 3 participants registered - 1 complimentary seat
	Regional	Every 1 participant registered - 1 complimentary seat
Non-Members	Every 5 participants registered - 1 complimentary seat	

REGISTRATION

The Registration Form is attached herewith.

Kindly complete and email to <neethya.kalyani@my.gt.com> / <nancy.malar@my.gt.com>

(The registration will be confirmed upon receiving the full payment)

CLOSING DATE

Please submit the completed registration form and the full payment by **Friday, 22 June 2018**.

FURTHER INFORMATION

If you require any further information or clarification, please do not hesitate to contact Ms Thya or Ms Nancy at 03-2692 4022 or email at <neethya.kalyani@my.gt.com> / <nancy.malar@my.gt.com>.

We look forward to your early registration.

Thank you.

Best regards,