



Dear Sir / Madam,

WORKSHOP ON:

- 1) HOW ISM CAN HELP COMBAT FRAUD THROUGH COMPILATION OF DATA BY MR AARON MORRIS**
- 2) PA & MEDICAL CLAIM INVESTIGATION BY MR SIVAKUMAR SATHIAMURTHY**

We are pleased to inform that we will be organizing one day Seminar on the abovementioned topics as below:

DATE & TIME

Wednesday, 06 September 2017: 9.00 am – 5.00 pm

VENUE

Westin Hotel, Kuala Lumpur

PARTICIPANTS

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market eg. Claims personnel, Underwriters, Risk Surveyors, Loss Adjusters, Insurance Brokers etc. It will also be informative for marketeers, regulatory bodies, Legal and Compliance Department.

SPEAKER'S PROFILE

MR AARON MORRIS

Mr Aaron has been with ISM Insurance Services Malaysia Berhad since 2013, primarily working on new anti-fraud initiatives. Prior to this he has worked in motor and travel claims processing and training.

MR SIVAKUMAR SATHIAMURTHY

Mr Siva comes with a legal background, graduated in a law degree. He has also passed the associate papers by the Chartered Institute of Arbitrators, UK. He joined the insurance industry handles with both general insurers and adjusters working up from executive to managerial positions managing both motor and non-motor class of insurance.

He has also been actively conducting trainings at the Malaysian Insurance Institute (MII).

OBJECTIVE OF THE SESSION

Collaborating to fight insurance fraud is not a new idea in our industry, as evidenced by circulars issued by associations on suspicious activity. However by pooling and sharing industry data, these efforts can be automated and driven by technology which allows for opportunities to fight fraud systematically. One such initiative from ISM is the Claims & Underwriting Exchange for Accident & Health, which is an automated platform for the exchange of claims & underwriting information cutting across Personal Accident, Medical & Health, and Life/Family Takaful products.

PARTICIPANT FEE

NICS Members: RM600.00 per participant

NON – Members: RM800.00 per participant

Complimentary Seat Entitlement:

Members	Local	Every 3 participants registered - 1 complimentary seat
	Regional	Every 1 participant registered - 1 complimentary seat
Non-Members	Every 5 participants registered - 1 complimentary seat	

REGISTRATION

The Registration Form is attached herewith.

Kindly complete and email to <neethya.kalyani@my.gt.com> / <nancy.malar@my.gt.com>

(The registration will be confirmed upon receiving the full payment)

CLOSING DATE

Please submit the completed registration form and the full payment by **Friday, 25 August 2017**.

FURTHER INFORMATION

If you require any further information or clarification, please do not hesitate to contact Ms Thya or Ms Nancy at 03-2692 4022 or email at <neethya.kalyani@my.gt.com> / <nancy.malar@my.gt.com>.

We look forward to your early registration.

Thank you.

WORKSHOP ON:

HOW ISM CAN HELP COMBAT FRAUD THROUGH COMPILATION OF DATA
BY MR AARON MORRIS

PA & MEDICAL CLAIM INVESTIGATION
BY MR SIVAKUMAR SATHIAMURTHY

WESTIN HOTEL, KUALA LUMPUR

WEDNESDAY, 06 SEPTEMBER 2017

CONTENTS

SPEAKER	TOPIC
<p>MR AARON MORRIS ISM INSURANCE SERVICES MALAYSIA</p>	<p>1) Overview – The Fraud Problem 2) Current Situation – How are we finding cross carrier fraud? 3) Claims & Underwriting Exchange for Accident & Health</p> <ul style="list-style-type: none"> • Background • Objectives & Benefits • Data Submission and Functionality • Opportunities for Integration <p>4) Fraud Intelligence System – Expansion to Other Lines 5) Other Opportunities</p>
<p>MR SIVAKUMAR SATHIAMURTHY MAHURA SERVICES SDN BHD</p>	<p>1) General Insurance – Non Motor Division 2) Life Insurance 3) Personal Accident 4) Health & Surgical</p> <ul style="list-style-type: none"> • Interpretation of Policies • Related Conflicts • Determining the actual cause • Remarkable Recovery