

27 January 2014

«Name»  
«Company»  
«Address»

Dear Sir / Mdm

**WORKSHOP ON:**

- I) OVERVIEW OF COMMERCIAL CRIMES BY MR HARRY LAU THEAN HOON**
- II) FIDELITY GUARANTEE CLAIMS BY MR DILSHER SINGH**

We are pleased to inform that we will be organizing a full day Workshop on the abovementioned topics as below:

**DATE & TIME**

Thursday, 27 February 2014 - 9.00 am – 5.00 pm

**VENUE**

Hotel Maya, Kuala Lumpur

**PARTICIPANTS**

This session should attract Claim Managers, Senior Claims Executives and Executives from the Claims and Underwriting department.

It will also be beneficial for in-house personal those involved in the Adjusting and Risk Surveying.

## **SPEAKER'S PROFILE**

**MR HARRY LAU THEAN HOON, PHD (USA), MBA (Australia), M.SOC.SC (Wales, UK), LLB (Hons), (London), CLP (Malaysia), BA (Malaya)**

Mr Harry Lau is the Risk-cum-Investigation Consultant for Great Eastern Life Assurance Malaysia Bhd.

Formerly, Mr Harry was a Police Officer with PDRM for 27 years as a Special Branch, CID and Training & Management Services.

Further, he was on contract base for 2 years at the Police College, Cheras.

Mr Harry also had worked as Head of Security for UOA, Housing Developer.

## **MR DILSHER SINGH, LLB (Hons)**

Mr Dilsher is the Vice President Regional Claims for financial lines in AIG APAC Holdings Pte. Ltd. He has recently taken over the position of Director of Claims, Malaysia.

Mr Dilsher holds a LLB (Hons) from the University of Buckingham and has been called to the UK and Bar Council of Malaysia.

He practiced as a Lawyer for 4 years and thereafter embarked on a career in insurance with 19 years in insurance loss adjusting, specializing in financial and casualty lines of business.

Prior to joining AIG, Mr Dilsher was with an international Broker managing the Malaysian Bar Professional Indemnity Scheme.

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**WORKSHOP CONTENT** (*Refer attached*)

**PARTICIPANT FEE**

NICS Members: RM500.00 per participant  
NON – Members: RM700.00 per participant

**REGISTRATION**

The Registration Form is attached herewith. Kindly complete and fax to (03) 2691 5229 or email at [sangkeri.sekar@my.gt.com](mailto:sangkeri.sekar@my.gt.com) / [nancy.malar@my.gt.com](mailto:nancy.malar@my.gt.com)  
***(The registration will be confirmed upon receiving the full payment.)***

**CLOSING DATE**

Please submit the completed registration form and the full payment by Monday, 17 February 2014.

**FURTHER INFORMATION**

If you require any further information or clarification, please do not hesitate to contact Ms Nancy / Ms Sangkeri at 03-2692 4022 or email.

We look forward to your early reply.

Thank you.

Yours very truly

**NANCY MALAR**  
Secretary

# NATIONAL INSURANCE CLAIMS SOCIETY

## WORKSHOP ON:

I) OVERVIEW OF COMMERCIAL CRIMES BY MR HARRY LAU THEAN HOON

II) FIDELITY GUARANTEE CLAIMS BY MR DILSHER SINGH

HOTEL MAYA, KUALA LUMPUR

THURSDAY, 27 FEBRUARY 2014

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<b>MR DILSHER SINGH</b>	<p style="text-align: center;"><b>FIDELITY GUARANTEE CLAIMS</b></p> <ol style="list-style-type: none"> <li>1. Terms and Conditions of the FG Policy</li> <li>2. Definitions</li> <li>3. Investigating an FG Claims</li> <li>4. Recoveries</li> <li>5. Claims Examples</li> </ol>